

999

IN CASE OF ACCIDENT

Tell the 999 Control Room the Tower Post Code:

If the casualty needs to be rescued from the tower using a stretcher or harness, tell the Control Room that the recovery involves “working at height in a restricted and confined space” and request attendance of both the

- Ambulance service “HART” team
- Fire Service “USAR” team

who together have the equipment to make the rescue.

The number of ringers remaining with the casualty should be kept to a minimum and should be equipped with a mobile phone.

Other ringers with mobile phones should go to the car park to meet the emergency services and to escort them to the Ringing Room. If the HART and USAR teams have been called, they are likely to arrive separately.